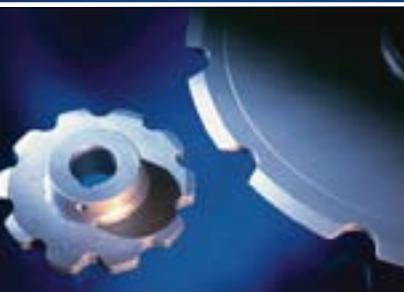


# HEINOLA

## HEINOLA SAWMILL SOLUTIONS





*HEINOLA Service reflects the HEINOLA mode of operation: We offer a comprehensive back up to support our customers. Each product group has its own experts who find the profitable solutions in our customers' changing circumstances.*

## HEINOLA AFTER SALES

### Professional skill and service

It is vital to prevent system failures in advance by regular servicing. The mechanical, automation and preventive maintenance as well as spare parts are essential factors of this work.

### Automation and mechanical maintenance

Know-how, experience and capacity are the key factors of our high-quality service activities. We want you, as our customer, to know what has been done during the service and how to proceed. There are about twenty experts involved in automation planning and development work. All the maintenance and modernization services are available from the same supplier.

### Spare parts from our own workshop

A great number of the drawing related spare parts are manufactured in our own workshop. The appropriate machine tools, original documents and readiness for delivery combined with our skillfull workers guarantee reliable service.

### Contract maintenance

The mutually agreed maintenance programme for our contract customers ensures HEINOLA equipment is kept in reliable and efficient condition. Enabling our customers to concentrate on their own business. The necessary maintenance work can be arranged for a time, which won't disturb the production.



*Our appropriate machine tools and machining know-how ensure reliable spare part services.*

The life time of the machinery will be longer and the repair costs reasonable. The effective preventive maintenance and regular surveys guarantee troublefree and safe operation. The safety devices are included in the contract maintenance, too. In acute maintenance and repair situations our contract customers are served without delay. They will receive the required spare parts quickly and at a favourable price. Our expert prepares a report on each maintenance visit. The report includes.





*Professionally skilled maintenance and modernization as well as an extensive store of spare parts make HEINOLA a reliable business partner.*



*The sawline scanning is carried out precisely and rapidly with a laser measuring device. The bearing conditions are checked with SPM equipment.*

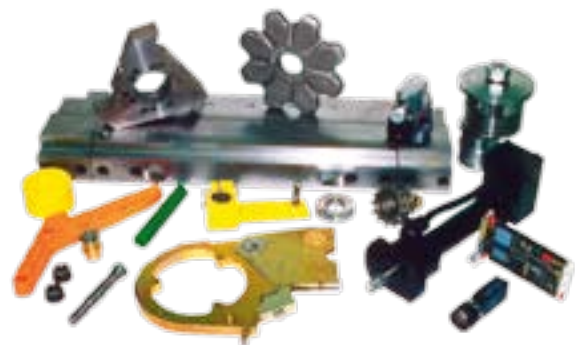
## Spare parts and equipment

We maintain an extensive store in order to provide the required spares and equipment to our customers worldwide, quickly and reliably through HEINOLA Service. The screening of spare parts is strict in order to guarantee the high quality of our spare parts. Flexible deliveries also for the older plants supplied by Valmet, Hammars, Plan-Sell, Sateko and Perusyhtymä-Bioneer as well as for the lumber handling plants delivered by Nordautomation.

## Top quality components from well-known suppliers

We are constantly developing our service and delivery systems. We are a part of a growing network for our customers – easily reached by modern communication methods. Our daily business partners are globally well-known component suppliers such as ABB, SKF, SEW, Omron, Hewlet Packard, Telco, Moog, Bosch Rexroth and Motorola.

Our steel and metal material is mainly supplied by one business partner. From their store of over 5000 items they deliver the steel and steel slabs machined to the correct degree of readiness directly to our production.



*Over 50 000 different kind of spare parts ready for delivery.*





*"The maintenance and spare part services are an integral part of the HEINOLA solutions, ensuring the reliable operation of our customers' equipment. Our company responds to our customers' needs with innovative technology combined with experience. We in HEINOLA believe that it is possible to find the solutions in our changing world."*

*Antti Vepsäläinen, After Sales Manager*

**HEINOLA SAWMILL SOLUTIONS**  
**SAWLINES • EDGERS • LUMBER HANDLING •**  
**DRYING KILNS • CHIPPERS • AUTOMATION • SERVICE**

 **HEINOLA**

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